



Business Practices and Payment/Cancellation Policy

- Please arrive 5 minutes prior to class for the benefit of your practice, and for the teacher and students. Please turn off (including vibrating mode) all cell phones and electronic watches.
- Payments: Payment for services are due before or at the time of service. We accept cash, checks, Paypal, Venmo, Visa, Mastercard and American Express.
- Classes: Prepaid classes and absence from classes are non-refundable and non-transferable to other persons. Class cancellations require a 4-hour notice prior to the start of the class. Cancellation requests must be made by email to Jules@julesparkinyoga.com or phone 281-221-7543. Cancellations made within the 4-hour period will receive a credit for the full amount paid which can be applied towards another class of the same value. Absence from class without 4-hour notification are non-refundable and non-transferable.
- Workshops: Workshop cancellations require a 48-hour email notice before the workshop takes place. Cancellation requests must be requested by email to Jules@julesparkinyoga.com. Cancellations made within the 48 hours will receive a full refund or credit.
- Private Individual and Small Group Sessions: Individual and private small group sessions require a 24-hour email notice before the session takes place. Cancellation requests must be requested via email to Jules@julesparkinyoga.com or by phone at 281-221-7543. Cancellations made within the 24 hours will receive a full refund or credit. Cancellations after the 24-hour cancellation period will be charged a \$50 cancellation fee.
- Cancellation by Instructor: If an individual session, group, class or workshop is cancelled by the instructor, students will be notified by email or phone and will receive a full refund or credit.
- Young Student Policy: If parents would like to bring a child to a class they must be at least 13 years of age and older. Parents must sign a separate consent and Release and Waiver of Liability form for each child.
- Providing a phone number is optional. Providing a phone number upon booking will generate a SMS text message for a class reminder. Message & data rates from phone carriers may apply. To opt out of text message reminders reply STOP to the text message.
- In order to reduce the risk of spreading COVID-19 when meeting in person, protocols such as social distancing, staggered classes, and sanitization of equipment and will be utilized. Hand sanitizer and disinfectant hand wipes will be available. Please follow The Center for Hope & Healing Covid-19 safety protocols and guidelines.

I have read and agree to the terms in the Business Practices & Payment/Cancellation Policy.

Signature of Participant

Date

Printed Name of Participant